DataBotics

PEP Uploader

Product Overview

Having a Personal Education Plan (PEP) for every child that is in the care of a Local Authority is a statutory requirement. A PEP should be prepared and filed for each term that the child in care of school age. In many authorities, this amounts to over a thousand documents to manage and control each year.

Multiple agencies and individuals (for example Social Workers, Foster Carers, Schools etc.) all have input to the PEP document, though the information needs to remain confidential, often just to the author involved.   The document becomes a unique record of the child's needs but has complex security requirements.

3rd Party portal systems exist to help create, track and manage the PEP process, combine the results and store the completed documents.

However Ofsted require that the all of the records and details pertaining to the Child in Care should be available in one place – the master child record. This would usually be the Social Care system (for example Liquidlogic). In addition, for convenience, many authorities also prefer to attach the PEP to the Education system (an example being Capita One EMS).

Unfortunately, connecting the documents to the back-office is a manual and time-consuming job, prone to typographical errors and indexing issues. Consequently it is something that gets put to one side, often delayed or even forgotten about. As the number outstanding increases the task becomes more onerous. Ultimately staff are working with out of date information.

What PEP Uploader does

Working with Surrey County Council, DataBotics has developed a system to automate the upload of PEP documents into both Education Management and Social Care systems.

Weekly (or indeed as often as required) a process which is monitoring a shared folder adds the details of any new PEP documents found to a table of transactions to be processed.

A pair of software robots* (one for each back-office) is called upon to process each of transactions and upload the PEP in the same way as a human would. The results are reported back to the nominated user by e-mail or by dashboard dependent upon traffic levels.

Availability

PEP Uploader harnesses the power of NDL Software's SX and QX RPA Technology and is available from DataBotics on a consultancy basis. Find out more contact us using the links below.

* New to Software Robotics, worry not. It's not rocket science; it's simply using software to communicate and interact with the back office applications through the user interface (GUI) on either the desktop or server.
Software robots do exactly what they are taught to do. A bot can type anything a human can type, read anything a human can read and make decisions based on what it finds.
Remember the robots usually operate on virtual machines deep in the data centre, so systems are secure and data remains confidential.

Disclaimer: Capita One EMS is a product supplied by Capita Plc. Liquidlogic is a System C company. Whilst DataBotics has developed processes that use these systems it wishes to make it clear that it is in no way affiliated with any of the companies.

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